

2021 SUPPLIER DIVERSITY









We're Laying the Groundwork for a Better Tomorrow.

AUUA

President's Message

As one of the largest publicly traded water, wastewater, and natural gas providers in the U.S., Essential Utilities, Inc. has a combined 250 years of operating experience and a shared commitment to rebuilding the nation's aging infrastructure. Under the Aqua and Peoples brands, Essential remains committed to diversity and inclusion within its workplace and with its relationships with contractors and suppliers.

Aqua Illinois continues to partner with local vendors in the communities we serve, further establishing and growing partnerships with diverse contractors and suppliers. While the recent health pandemic had negative impacts on the supply chain and reduced overall spending, our continued commitment to our diversity program resulted in tangible growth from 2020 that supported local economies and helped Aqua weather supply chain delays.

In 2021, we met our goals and enhanced our diversity policy and programs. Of the \$31.8 million total spend, I am pleased to report that \$6.1 million or 19% was diverse spend and \$4.3 million or 14% was small business (SBE) for a total reportable spend of \$10.4 million.

At Aqua Illinois, our customers' communities are our communities, too. Expanding and fostering a diverse environment where all are represented makes us a stronger socially responsible corporate citizen. I am especially pleased with all we were able to accomplish this past year and invite you to follow our continued progress in this report.

| 2021 | % of Total* |
|--------------|--|
| \$752,002 | 2% |
| \$3,679,192 | 12% |
| \$1,660,306 | 5% |
| \$6,091,501 | 19% |
| \$4,309,403 | 14% |
| \$10,400,904 | 33% |
| | \$752,002 \$3,679,192 \$1,660,306 \$6,091,501 \$4,309,403 |

*Percent of Total Eligible Spend

Bob Fron

Bob Ervin *President, Aqua Illinois*

Dashboard

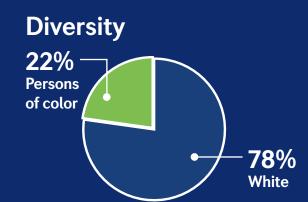
TOTAL DIVERSE SPEND \$6.1 Million / 19.1%

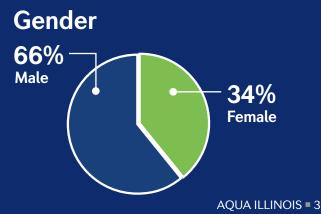
TOTAL SBE SPEND \$4.3 Million / 13.5%

TOTAL REPORTABLE SPEND \$10.4 Million / 32.6%

NUMBER OF EMPLOYEES – 125

(includes Aqua contact center, located in IL)





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Terms and Definitions

A diverse supplier is defined as any business that is owned by a U.S. Citizen and 51% owned, managed, and controlled by one of the following: (MBE) African American, Hispanic American, Native American, Asian American, or a (WBE) woman or (VBE) veteran. For purposes of this report, we are including (SBE) small business enterprise, which is a business that is defined by either the number of employees or average annual receipts of a business concern.

Aqua only recognizes and uses suppliers that are certified as diverse—MBE, WBE, or VBE.

Supplier Diversity Classification

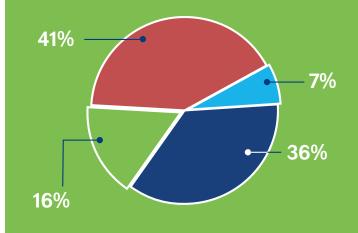
| Minority Owned Business Enterprise | A person or persons who is/are United States Citizens or lawful permanent residents and is/are African American, Hispanic American, Asian American, Native American |
|---|--|
| (MBE) | is are surround surround in the partie surround in surround in the nearly surround in the nearly surround in the surround in t |
| Women Owned Business Enterprise (WBE) | A woman or women who is/are United States Citizens or lawful permanent residents of the United States |
| Veteran Business Enterprise (VBE) | One or more veterans who is/are United States Citizens or lawful permanent residents of the United States |

Summary of Spending/Activity

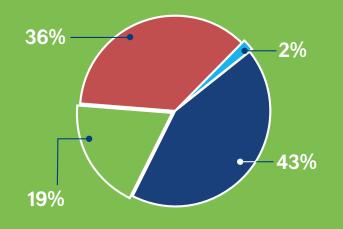
2021 Data by Reportable Category

| 2021 | | | | | | |
|------------------------|---------------|-------------|--------------|--|--|--|
| Category | Diverse Spend | SBE | Total | | | |
| All Other | \$0 | \$19,020 | \$19,020 | | | |
| Building & Grounds | \$19,122 | \$85,160 | \$104,282 | | | |
| Chemicals | \$37,273 | \$175,360 | \$212,633 | | | |
| Construction | \$3,894,841 | \$1,668,561 | \$5,563,402 | | | |
| Direct Material | \$800,791 | \$434,382 | \$1,235,173 | | | |
| Information Technology | \$531,657 | \$7,540 | \$539,197 | | | |
| Professional Services | \$632,258 | \$278,662 | \$910,920 | | | |
| Technical Services | \$59,580 | \$1,258,091 | \$1,317,671 | | | |
| Vehicles and Equipment | \$115,979 | \$382,627 | \$498,606 | | | |
| GRAND TOTAL | \$6,091,501 | \$4,309,403 | \$10,400,904 | | | |

| 2021 Entity Totals | | | | | |
|--------------------------|---|-------------|-------------------------------|--|--|
| Vendor Classification | | Spending | % of Diverse Spend and SBE | | |
| MBEs | | \$752,002 | 7% | | |
| WBEs | | \$3,679,192 | 36% | | |
| VBEs | | \$1,660,306 | 16% | | |
| SBEs | • | \$4,309,403 | 41% | | |



| 2021 Illinois Totals | | | | | |
|--------------------------|--|-------------|-------------------------------|--|--|
| Vendor Classification | | Spending | % of Diverse Spend and SBE | | |
| MBEs 🗧 | | \$164,049 | 2% | | |
| WBEs | | \$3,344,455 | 43% | | |
| VBEs • | | \$1,499,981 | 19% | | |
| SBEs 🛛 | | \$2,794,017 | 36% | | |



Policies and Methodology

At Aqua, the core values of integrity, respect, and excellence are embedded within our business practice and our behavior. We proudly hold ourselves accountable to fair and transparent business practices and strive to operate as a socially responsible corporate citizen. We also expect our suppliers and contractors to demonstrate the same commitment to these values.

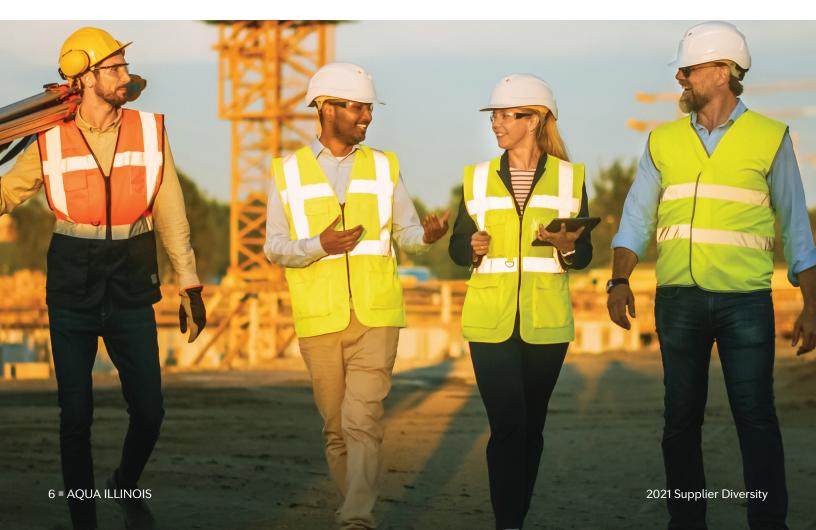
We recognize that Supplier Diversity is significantly important to our long-term procurement and supply chain process strategy. We have strategies in place to further build and enhance relationships with more diverse suppliers and encourage them to compete for materials and services throughout all of Aqua. It is the policy of Aqua to develop significant partnering relationships with diverse firms to:

- Enhance the supply chain via lower costs, increased response time, higher level of quality, etc.
- Provide a competitive advantage in building brand equity and retaining existing or generating increased market share.

Additionally, all employees with spending authority are encouraged to consider diverse businesses as Tier I suppliers, and to encourage Aqua's prime suppliers to do the same. Aqua encourages any certified diverse supplier who may have services of value to Aqua to apply as a supplier.

Aqua also submits an annual report of their diverse supplier spend to the Illinois Commerce Commission, which also tracks Aqua's Tier II spend dollar amount and percentage.

Aqua strongly encourages all of their prime suppliers to utilize diverse suppliers, as well as submit their diverse spend dollar amount and percentage (of Aqua project/contract) through Aqua's automated Tier II reporting tool, the Supplier IO UniTier Tier II Platform, on an annual basis, no later than January 31st.



Supplier Diversity Goals

As needed, Aqua works with a supplier diversity consultant to help identify and vet additional new qualified suppliers. This helps ensure we continuously enhance our policy to not only strengthen our ability to increase overall diverse spend, but also to identify new categories of goods and services that may create opportunities for additional diverse suppliers.

Since 2020, these efforts have directly resulted in many advancements made to the supplier diversity program, including:

- Grew percentage of Diverse Spend by 3.5% while total eligible spend was down due to the pandemic
- Increased Reportable Spend by \$562,784
- Increased WBE by \$398,444
- Increase SBE by \$859,907

Aqua has also taken action internally to increase its work with diverse suppliers in the procurement process. This includes:

- Leadership commitment and accountability—demonstrating leadership commitment and accountability through messaging, policies, and behavior that advances diversity and inclusion goals and objectives.
- Promote business and community diversity—advancing diversity and inclusion in the Aqua supplier base by directing and supporting diverse suppliers, as well as supporting diverse groups through our charitable giving program.
- Regular review of vendor relationships—reviewing 12-month rolling spend of all vendor relationships exceeding a threshold of \$50,000 to identify opportunities to solicit bids from diverse vendors as services are renewed.





Areas of Procurement for the Next Calendar Year

In 2022, Aqua Illinois has committed to exceeding our 2021 diverse spend. This goal is supported by category managers' creation of a Supplier Diversity Operating Plan and commitment to a spend target in all categories (MBEs, WBEs, VBEs, and SBEs).

In the supplier selection/bid evaluation process, Aqua considers not only price effectiveness, competitive nature, and service, but also diverse suppliers in order to meet its goals. Buyers are encouraged to search for opportunities to use diverse suppliers whenever possible.

In 2021, Aqua's parent company Essential Utilities, Inc. joined the National Minority Supplier Development Council (NMSDC) to further help Aqua Illinois identify and partner with minority-owned businesses. In addition, Aqua began tracking ethnicity to further enhance its reporting capabilities.

Additional goals for supplier diversity in 2022 include:

- Increase professional and technical services category spend
- Enhance Aqua's WBE, MBE, and VBE program and policies
- Enhance the use of the supplier diversity dashboard for real-time reporting and tracking
- · Increase minority spend by identifying current and new opportunities
- Standardize minority supplier process and protocols across all functions
- Further enhance diversity philosophy and culture throughout the organization
- Conduct in-person/virtual outreach events in all three regions Aqua serves in Illinois



Challenges and Opportunities

Aqua Illinois continues to identify new opportunities to expand its diversity spend and increase the number of diverse suppliers available in its pool of potential contractors. Aqua continues to identify potential diverse suppliers in a number of categories. As suppliers are vetted, they are invited to present their capabilities:

- Technical Services
- Professional Services
- Water Chemicals
- Engineering Services
- Legal
- Treasury
- Testing Laboratories
- Wastewater Residuals Management

Aqua also continues to work to identify opportunities to be inclusive and overcome other challenges related to identifying suppliers in rural areas and those with the capabilities to participate in larger bidding processes such as chemical purchases and sludge hauling.

Other efforts to identify diverse suppliers include plans for Supplier Diversity Workshops with our prime suppliers to connect them with MBEs, WBEs, VBEs, and expand the use of the Supplier IO database. When possible, in-person workshops are preferred, pending local COVID-19 safety protocols. Aqua is also working with local resource and regional partner organizations to identify additional qualified and certified suppliers and continues to connect with and develop relationships with SBE suppliers.

AquaAmerica.com

Certifications Accepted

State or local government certifying agencies and the following:

National Minority Supplier Development Council (NMSDC)

1359 Broadway Suite 1000 New York, NY 10018

Telephone: (212) 944-2430 www.nmsdc.org

National Veteran Business Development Certification (NVBDC)

325 E. Crescent Lane Detroit, MI 48207

Telephone: 888-CERTIFIED www.nvbdc.org

National Veteran Owned Business Association (NaVOBA)

313-315 N. Main Street Carnegie, PA 15106

Telephone: 724-3-NAVOBA (724-362-8622) www.navoba.org

Women's Business Enterprise Center (WBEC)

1315 Walnut Street Suite 1116 Philadelphia, PA 19107

Aqua Contact - Elizabeth Walsh Email: ewalsh@wbeceast.com Telephone: (215) 790-5060 https://wbeceast.com/

Women's Business Enterprise National Council (WBENC)

1120 Connecticut Ave., NW Suite 1000 Washington, DC 20036

Telephone: (202) 872-5515 www.wbenc.org

Point of Contact

Bob Ervin

President

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ICC Website

www.icc.illinois.gov

Success Stories



KAT Industrial, Inc. (WBE)

Kim Ayersman is the owner of KAT Industrial, Inc. In 2021, she worked with Aqua Illinois and Sherlanda Brooks, president and chief executive officer of Diversity Sourcing Solutions, to get her woman-owned business certified with the state of Illinois. KAT Industrial provides IT equipment that Aqua uses in its Supervisory Control and Data Acquisition (SCADA) system. The SCADA system allows for automated monitoring and control of Aqua's water and wastewater systems. Working with Aqua Illinois has been instrumental to the founding, growth, and success of our company. Aqua demonstrates a commitment to diverse companies and provided us with valuable resources to help KAT Industrial become WBE certified. We look forward to partnering with Aqua to help provide safe, clean drinking water to all Aqua's customers."

- Kim Ayersman, Owner



BC Systems, Inc. (VBE)

Brian Scheppler is the owner of BC Systems, Inc. in Bourbonnais, Ill. In 2021, he worked with Aqua Illinois and Sherlanda Brooks, president and chief executive officer of Diversity Sourcing Solutions, to get his veteran-owned business certified with the State of Illinois. BC Systems, Inc. provides Aqua with contracted services related to the operation and maintenance of wastewater utilities in the Central Division of the company. He has also assisted in integrating the recent acquisition of Aqua's wastewater systems in Bourbonnais, Illinois, and provides some training to new operators in some of Aqua's other systems. 66

66

Aqua Illinois has been instrumental in helping our business expand with their assistance in being certified as a Veteran Owned Business. Their team made the process much simpler and we appreciate their commitment to hiring diverse businesses. This allows Aqua and BC SYSTEMS to bring quality services to the customers we serve, and expand into different regions, as communities see the excellence we provide."

- Brian Scheppler, President

Uniform Appendix Aqua Illinois (Tier I and Tier II Diverse Suppliers)

| Diversity Attributes | Company Name | State | Amount | Category |
|-------------------------|---|----------|-------------|------------------------|
| MBE | Cavalry Maintenance & Cleaning | ILLINOIS | \$17,325 | Building & Grounds |
| MBE | Cavalry Maintenance & Cleaning | ILLINOIS | \$375 | Building & Grounds |
| MBE | Mays Chemical Company, Inc. | IN | \$8,189 | Chemicals |
| MBE | C.N.B. Construction, LLC | IN | \$332,224 | Construction |
| MBE | C.N.B Construction, LLC | IN | \$232,127 | Construction |
| MBE | Traffic Management, Inc. | CA | \$6,423 | Construction |
| MBE | McHenry Excavating, Inc. | ILLINOIS | \$5,735 | Construction |
| MBE | Tenco Excavating | ILLINOIS | \$485 | Construction |
| MBE | Neptune Technology Group | GA | \$1,430 | Direct Material |
| MBE | Zones IT Solutions, Inc. | WA | \$896 | Information Technology |
| MBE | Milhouse Engineering & Construction, Inc. | ILLINOIS | \$23,993 | Technical Services |
| WBE | Glesco Electric, Inc. | ILLINOIS | \$41,234 | Building & Grounds |
| WBE | Jay M. Heap & Associates, LTD | ILLINOIS | \$12,000 | Building & Grounds |
| WBE | Norris Sales Company, Inc. | PA | \$4,200 | Building & Grounds |
| WBE | Gordon Electric Supply | ILLINOIS | \$3,645 | Building & Grounds |
| WBE | AB Petroleum Services, Inc. | ILLINOIS | \$2,558 | Building & Grounds |
| WBE | Oak Ridge Fence & Gate, Inc. | ILLINOIS | \$1,400 | Building & Grounds |
| WBE | Helsel-Jepperson | ILLINOIS | \$446 | Building & Grounds |
| WBE | Alexander Chemical Co. | ILLINOIS | \$22,702 | Chemicals |
| WBE | Carus, LLC | ILLINOIS | \$6,382 | Chemicals |
| WBE | M & J Underground | ILLINOIS | \$1,487,804 | Construction |
| WBE | Schomburg & Schomburg Construction, Inc. | ILLINOIS | \$212,032 | Construction |
| WBE | Berger Excavating Contractors | ILLINOIS | \$105,660 | Construction |
| WBE | Hydro Exc., Inc. | IN | \$3,154 | Construction |
| WBE | Metis Construction Services | OH | \$200 | Construction |
| WBE | Tenco Excavating | ILLINOIS | \$360 | Construction |
| WBE | Work Zone Safety, Inc. | ILLINOIS | \$15,625 | Construction |
| WBE | Bilco Safety Products, Inc. | PA | \$82,117 | Direct Material |
| WBE | Emergent Safety Supply | ILLINOIS | \$1,547 | Direct Material |
| WBE | Core & Main LP | MO | \$20,909 | Direct Material |
| WBE | Core & Main LP | MO | \$639 | Direct Material |
| WBE | Neptune Technology Group | GA | \$798 | Direct Material |
| WBE | Neptune Technology Group | GA | \$68 | Direct Material |
| WBE | Neptune Technology Group | GA | \$5 | Direct Material |
| WBE | Neptune Technology Group | GA | \$1 | Direct Material |
| WBE | KAT Industrial, Inc. | ILLINOIS | \$344,400 | Direct Material |
| WBE | Call One, Inc. | OH | \$2,096 | Information Technology |

Continued

| Diversity Attributes | Company Name | State | Amount | Category |
|-------------------------|--|----------|-------------|-----------------------|
| WBE | Morreale Communications | ILLINOIS | \$229,026 | Professional Services |
| WBE | Paige Marketing Communications Group, Inc. | NY | \$104,571 | Professional Services |
| WBE | Safeguard Business Systems, Inc. | ILLINOIS | \$2,243 | Professional Services |
| WBE | A3 Environmental, LLC | ILLINOIS | \$4,990 | Technical Services |
| WBE | Corsair Controls | ILLINOIS | \$184,264 | Technical Services |
| WBE | EJ Equipment, Inc. | ILLINOIS | \$642,203 | Vehicles & Equipment |
| WBE | ARI | - | \$81,212 | Vehicles & Equipment |
| WBE | Corporate Claims Management | PA | \$4,783 | Vehicles & Equipment |
| WBE | Element Fleet Corporation | MD | \$29,983 | Vehicles & Equipment |
| MBE WBE | Diversity Sourcing Solutions | ILLINOIS | \$116,136 | Building & Grounds |
| MBE WBE | Civil Design, Inc. | MO | \$6,663 | Technical Services |
| MBE WBE | Terra Engineering, LTD | ILLINOIS | \$23,935 | Technical Services |
| VBE | Fire For Effects, LLC | ILLINOIS | \$977 | Building & Grounds |
| VBE | Gene Wren Construction, LLC | ILLINOIS | \$1,377,977 | Construction |
| VBE | Danville Tile and Drainage | ILLINOIS | \$39,248 | Construction |
| VBE | Core & Main LP | MO | \$22 | Direct Material |
| VBE | BC Systems, Inc. | ILLINOIS | \$81,779 | Professional Services |
| VBE | Whitt Sturtevant, LLP | OH | \$86,504 | Professional Services |
| VBE | Structured Solutions, LLC | IN | \$73,800 | Vehicles & Equipment |

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Continued Small Business Suppliers

| Diversity Attributes | Company Name | State | Amount | Category |
|-------------------------|---------------------------------|----------|-----------|------------------------|
| SBE | Sal Chemical | WV | \$17,714 | Chemicals |
| SBE | OCV Control Valves, LLC. | OK | \$456 | Construction |
| SBE | JCI Jones Chemicals, Inc. | GA | \$94,604 | Chemicals |
| SBE | Pendergast Safety Equipment | PA | \$3,832 | Direct Material |
| SBE | Buckeye Power Sales Co., Inc. | OH | \$2,293 | Direct Material |
| SBE | Seiler Instrument & Mfg. Co. | MO | \$2,630 | Building & Grounds |
| SBE | State Industrial Products | MA | \$446 | Chemicals |
| SBE | West Side Tractor Sales | ILLINOIS | \$11,053 | All Other |
| SBE | Rogers Supply Co., Inc. | ILLINOIS | \$596 | Direct Material |
| SBE | Chastain & Associates, LLC | ILLINOIS | \$7,359 | Professional Services |
| SBE | Geocon Professional Services | ILLINOIS | \$6,910 | Technical Services |
| SBE | Faulkner Buick, Inc. | PA | \$116,069 | Vehicles and Equipment |
| SBE | Lee Jensen Sales, Co., Inc. | ILLINOIS | \$6,420 | All Other |
| SBE | Buck Sales Inc. | NJ | \$1,798 | Direct Material |
| SBE | M.E. Simpson Co., Inc. | IN | \$4,662 | Construction |
| SBE | Tank Industry Consultants | IN | \$7,930 | Technical Services |
| SBE | Mackie Consultants, LLC | ILLINOIS | \$4,229 | Professional Services |
| SBE | AHW, LLC | ILLINOIS | \$254 | Construction |
| SBE | R & R Construction | ILLINOIS | \$29,675 | Construction |
| SBE | Dorner Products, Inc. | WI | \$23,452 | Direct Material |
| SBE | CXTEC | NY | \$279 | Information Technology |
| SBE | Seico, Inc. | ILLINOIS | \$12,159 | Buildings & Grounds |
| SBE | Fluid-Aire Dynamics, Inc. | ILLINOIS | \$4,050 | Buildings & Grounds |
| SBE | PDC Laboratories, Inc. | ILLINOIS | \$157,405 | Professional Services |
| SBE | Dixon Engineering, Inc. | MI | \$41,300 | Technical Services |
| SBE | Midwest Well Service, Inc. | WI | \$325,082 | Direct Material |
| SBE | Track Star International, Inc. | NC | \$6,678 | Information Technology |
| SBE | Cornwell Engineering Group | VA | \$263,988 | Technical Services |
| SBE | Marc Kresmery Construction, LLC | ILLINOIS | \$25,748 | Construction |
| SBE | Flow-Technics, Inc. | ILLINOIS | \$31,190 | Technical Services |
| SBE | J.F. Brennan Company, Inc. | WI | \$7,090 | Technical Services |
| SBE | Sterling Water Technologies | PA | \$27,614 | Chemicals |
| SBE | Applied EHS Management, Inc. | PA | \$32,434 | Professional Services |
| SBE | Nature Environmental Services | ILLINOIS | \$16,840 | Buildings & Grounds |
| SBE | Ameritemp Equipment Services | ILLINOIS | \$993 | Buildings & Grounds |
| SBE | The Country Table, Inc. | ILLINOIS | \$854 | All Other |
| SBE | Midwest Asphalt Company | ILLINOIS | \$3,480 | Construction |
| SBE | Daniel L. Ribbe Trucking | ILLINOIS | \$54,914 | Construction |
| SBE | Dahme Mechanical Industries | ILLINOIS | \$92,320 | Construction |
| SBE | Calumet City Plumbing Co., Inc. | ILLINOIS | \$62,128 | Construction |
| SBE | Lai, Ltd. | ILLINOIS | \$30,939 | Direct Material |
| SBE | Weldstar Company | ILLINOIS | \$693 | All Other |
| SBE | Underground Pipe & Valve Co. | ILLINOIS | \$15,260 | Direct Material |
| SBE | Wendler Engineering Services | ILLINOIS | \$3,200 | Professional Services |

| Diversity Attributes | Company Name | State | Amount | Category |
|-------------------------|---------------------------------|----------|-----------|------------------------|
| SBE | Excel Communications Worldwide | PA | \$583 | Information Technology |
| SBE | Intercon Truck Equipment, Inc. | PA | \$904 | Vehicles and Equipment |
| SBE | Midwest Salt, LLC | ILLINOIS | \$15,419 | Chemicals |
| SBE | Whitman Requardt and Associates | MD | \$216 | Construction |
| SBE | Nucar Connection | DE | \$264,966 | Vehicles and Equipment |
| SBE | Alternative Energy Solutions | IN | \$48,489 | Buildings & Grounds |
| SBE | Dimeo Bros., Inc. | ILLINOIS | \$810,740 | Construction |
| SBE | Drennan Septic Service, Inc. | ILLINOIS | \$1,610 | Construction |
| SBE | K & S Engineers, Inc. | IN | \$4,000 | Professional Services |
| SBE | Sweney Electric Company, Inc. | IN | \$642 | Professional Services |
| SBE | Halo Branded Solutions, Inc. | ILLINOIS | \$3,144 | Construction |
| SBE | Northern Illinois Service Co. | ILLINOIS | \$843 | Professional Services |
| SBE | United Meters, Inc. | ILLINOIS | \$679,450 | Technical Services |
| SBE | Viking Chemical Company | ILLINOIS | \$19,563 | Chemicals |
| SBE | Cahoy Pump Service, Inc. | IA | \$31,130 | Direct Material |
| SBE | Level One, LLC | PA | \$68,550 | Professional Services |
| SBE | Steve Spiess Construction, Inc. | ILLINOIS | \$383,297 | Construction |
| SBE | Trotter and Associates, Inc. | ILLINOIS | \$103,866 | Technical Services |
| SBE | Utilis, Inc. | CA | \$72,000 | Technical Services |
| SBE | Martin Mechanical Corporation | IN | \$42,868 | Technical Services |
| SBE | Superior Excavating Co. | ILLINOIS | \$195,917 | Construction |
| SBE | National Energy Control Service | IN | \$688 | Vehicles & Equipment |
| SBE | Sterling Site Access Solutions | ILLINOIS | \$1,500 | Technical Services |



About Aqua Illinois

At Aqua Illinois, we care about the people and communities we serve—over 250,000 people through 66,670 water connections and 23,578 wastewater connections in 13 counties. It's why we continually invest in our systems to ensure we meet state and federal environmental regulations and support local waterways. Aqua Illinois is committed to purchasing from suppliers that strive to improve the environmental quality of its water and wastewater operations, and that use reasonable efforts to minimize pollution and improve environmental protection and sustainability.



To learn more about Aqua, please call 877.987.2782, or visit:

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